

Information package: Water Quality Technician

Applications close 11:59pm Sunday 9 November 2025

Water Quality Technician

Riverina Water is seeking a Water Quality Technician to join our team. You will contribute to the water quality team to provide water quality services by way of sampling, analyses, testing and reporting. This position has become available due to internal movement within the organisation.

What's in it for you?

- \$74,526 - \$83,881 gross per annum
- **Fantastic employee benefits**, including a discounted gym membership, access to a supportive employee wellbeing program, and a supplied uniform.
- **Work-life balance you'll love**- enjoy 76 hours, 9-day fortnight – What will you do with 26 long weekends a year?
- Retire with more! 17.5% Superannuation - 5.5% above the required contribution
- Achieve within a supportive environment with a strong focus on employee professional development and wellbeing.

How can you apply?

See our careers page for all the information you need to apply, and to access our application portal rwcc.nsw.gov.au/jobs

To chat about this opportunity, please contact Fiona Smith Water Quality Compliance Supervisor via email fsmith@rwcc.nsw.gov.au or phone 0407 806 082, alternatively contact Jason Ip via jip@rwcc.nsw.gov.au or 0408 695 681.

To be considered for this position you must currently have the right to work in Australia.

Applications will be accepted until **11:59pm Sunday 9 November 2025**.

Riverina Water is an EEO employer. We promote an inclusive workplace and encourage applicants who reflect diversity of gender, culture, experience, and skills.

Water Quality Technician

Thank you for your interest in this position.

Please review the information available and should you have questions or wish to discuss the position, please contact me.

The position

Riverina Water is seeking a Water Quality Technician to join our team. You will contribute to the water quality team to provide water quality services by way of sampling, testing, analyses and reporting.

Qualifications and skills required

Applicants are expected to address the selection criteria when applying for this position.

It is expected that applicants address the key selection criteria and can demonstrate their competencies and relevant experiences.

Remuneration and benefits

Riverina Water enjoys a favourable reputation as a satisfying and rewarding workplace, demonstrated by a relatively low staff turnover. The Hammond Avenue site is the location of practical and modern workplaces including the administration, workshops, works depot, store and main filtration plant. All buildings and vehicles are smoke-free workplaces, and staff welfare through work health and safety and other provisions is a priority.

The commencing salary for this position is \$74,526 - \$83,881. In addition, we contribute 5.5% additional superannuation (17.5% superannuation for current financial year), and employees may salary sacrifice or make personal (non-tax deductible) contributions for additional super.

Our working conditions include a 76 hour, 9-day fortnight, with opportunities for professional development and access to long service leave after five years. Additional purchased leave options are also available.

I would welcome the opportunity to discuss this exciting opportunity with you and look forward to your application. I can be contacted via fsmith@rwcc.nsw.gov.au or 0407 806 082, alternatively contact Jason Ip via jip@rwcc.nsw.gov.au or 0408 695 681.

Regards,

Fiona Smith
Water Quality Compliance Supervisor

Position description

WATER QUALITY TECHNICIAN

POSITION TITLE:	Water Quality Technician	Date created: August 2018 Modified by: J Ip Reviewed: Annually Approved by: A Crakanthorp
REPORTS TO:	Water Quality Compliance Supervisor	
NUMBER OF DIRECT REPORTS:	Nil	
DIRECTORATE:	Engineering	

Purpose of Position

Participate as a water quality team member to provide water quality services by way of water sampling, analyses, testing and reporting, and to assist in the management of administrative and water quality systems to meet operational, governance and community's expectations.

Key Responsibilities

1. Conduct the collection, preparing and/or testing of water quality samples to meet operational and governance requirements, including accurate labelling, reporting, recording and monitoring 'chain of custody' deliveries.
2. Liaise with external laboratories and NSW Health Department regarding routine sampling and exception results.
3. Assist in the planning, setting up and undertaking water quality laboratory and research work.
4. Recording and analysing data.
5. Perform laboratory project work as directed.
6. Assist in the development of water quality testing and analysing procedures.
7. Maintain and coordinate routine calibration of laboratory and field instruments and analysers.
8. Prepare water quality reports, reviews and summaries.
9. Investigate and resolve customer water quality complaints in consultation with Water Quality Compliance Supervisor.
10. Order and maintain water quality testing chemicals and reagents, including maintaining chemical safety data sheets.
11. Perform quality control sampling, testing and reporting on water treatment chemicals in accordance with Council's quality assurance procedures.

12. Assist in the management of Council's Drinking Water Management System, including reviewing and updating water treatment plant operation manuals and other water quality documentation.
13. Develop and review safe working procedures and practices, and participate in safety programmes by leading team discussion, by safety training, and by constant awareness of the safety of team members, contractors and site visitors.
14. Know and initiate emergency procedures where needed, participate in incident or accident investigations and support rehabilitation and return to work programmes.

Selection Criteria

Essential
Relevant experience and qualification such as (Certificate IV) Science and laboratory experience, or an equivalent combination of relevant training and/or experience.
Demonstrated analytical laboratory, technical and administrative skills.
Well-developed interpersonal, organisational and communication skills including computers – Microsoft Office.
Demonstrated ability to work as part of a team and autonomously.
Driver's License - Class C.
Fitness to undertake the principal responsibilities as described.
Demonstrated experience and understanding of workplace health and safety requirements and commitment to an ongoing safety culture.
Desirable
Experience working in water supply industry, or similar.
Knowledge of the Australian Drinking Water Guidelines (ADWG 2011) and quality assurance programs

Riverina Water overview

History

Southern Riverina Water County Council was incorporated in 1938 to make reticulated water available to towns and villages in the Shires of Lockhart, Kyeamba, Mitchell and part of Culcairn Shire. The remaining part of Culcairn Shire and the Shires of Urana and Holbrook were subsequently added, as was the Municipality of Wagga Wagga in 1945. In 1981 Kyeamba and Mitchell Shire areas were included in Wagga Wagga City area.

Water supply infrastructure was established with the Murrumbidgee River at Wagga Wagga the principal water source, and a network of treatment, pumping, storage and pipework installations.

From 1942 to 1995 Southern Riverina was also responsible for distribution of electricity in the area. The formation of the larger electricity distributors in 1995 precipitated a review of water supply administration, resulting in the decision to form a new County Council for water supply in the former Southern Riverina area. Riverina Water County Council was gazetted on 2nd May 1997.

The County District covers an area of approximately 15,500 square kilometres and contains a population of approximately 67,000 people. An estimated 60,000 people are provided with water through some 26,500 service connections. The location and development of groundwater sources has been utilised over the last thirty years, and bore water now supplies three quarters of our production.

Drinking quality water is supplied to all customers continuing a tradition of over sixty years of high service standards by a leading and innovative utility service organisation.

Infrastructure network

Riverina Water owns and operates the water supply infrastructure from the natural source to the customer's meter.

Wagga Wagga City

Water is sourced in Wagga Wagga from:

- › Murrumbidgee River intake at 91 Hammond Avenue
- › East Wagga Wagga borefield (Koorinal Road)
- › West Wagga Wagga borefield (McNickle Road to Moorong Street)
- › North Wagga Wagga borefield (East Street)

Groundwater is sourced and chlorinated for other villages with systems operating at Collingullie, Oura, Woomargama and Humula.

A small quantity of water is purchased from Goldenfields Water County Council, to supply customers near to their trunk main between Gumly Gumly and Juneë.

Organisational Structure

